

Nobel Tutoring Service[©]

2024-2025 brochure



REVISION HISTORY

Version	Date	Summary
1.0	06/22/2024	Initial release of Nobel's 2024-2025 tutoring brochure.
1.1	06/30/2024	Revised regular business hours.



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[1.0] Introduction

The **Nobel Tutoring Service** (hereafter **Nobel**) provides both in-person and virtual (online) professional tutoring services in New York State, specializing in mathematics, statistics, and standardized test prep. This brochure describes Nobel's tutorial services, rates, and availability. Please keep in mind that all services and rates described in this brochure are subject to the Terms of Service outlined in section [6.0]. Your use of Nobel's services constitutes agreement with the Terms of Service in their entirety. Please read this brochure and the Terms of Service carefully.

[1.1] About Nobel's Founder

Nelson, a.k.a. "nerdy.nel", is Nobel's founder. Nelson is a Brooklyn Technical High School and City College of New York alumnus with a lifelong passion for mathematics, a Master of Engineering degree, and over 10 years of experience in the engineering field. Nelson began tutoring in May 2004; for over 20 years, he has helped hundreds of students – from schoolchildren to senior citizens – master mathematics, statistics, and related subjects. He has received countless recommendations and accolades from tutees, parents, teachers, professors, and colleagues for his work ethic, patience, diligence, and passion in his tutoring.

Nelson is certified by the National Tutoring Association (NTA) as an Advanced Professional Tutor. To learn more about the NTA, visit https://www.ntatutor.com.

[1.2] About Nobel

2024-2025 Brochure

Founded on January 1st, 2016 and originally called the nerdy nel Tutoring Service, Nobel is Nelson's brand of professional tutoring specializing in mathematics, statistics, and standardized test prep. The name is inspired by the Nobel Prizes.



Nobel's logo, *Endless Horizons*©, symbolizes the wellspring of unlimited potential that one can harness through tutoring. From its inception through June 30th, 2024, Nobel has completed 982 tutoring sessions spanning 1,100 cumulative hours!

See section [3.0] for more information on Nobel's tutorial services.

The *Nobel Tutoring Service* and all associated elements – including the *Endless Horizons* logo – are © Nelson a.k.a. "nerdy.nel", 2016-2025. All rights reserved.

[1.2.1] Vision and Mission

Vision: Promoting Intellectual Excellence – the PIE Principle.

Mission: Empowering the thinkers of today with the knowledge, education, and confidence necessary to become the doers of tomorrow.



[2.0] Changes for 2024-2025

The changes below take effect on June 23rd, 2024.

Changes to Rates and Fees

- ❖ Nobel has adjusted tutoring rates, as follows:
 - o The travel surcharge for in-person tutoring sessions is now bundled into the in-person tutoring rates and will no longer be a separate charge.
 - o Rates for in-person tutoring sessions will start at \$60 per hour, then increase commensurate with the difficulty of the subject matter. Hourly rates for virtual tutoring sessions will be \$15 less than the in-person rates. See sections [4.0] and [6.7] for more information.
- ❖ Nobel now offers two new discounts − a referral discount and a revised loyalty discount. See section [6.7] for more information.

Other Changes

- Nobel now offers tutoring in Calculus III.
- ❖ Due to time constraints, Nobel will no longer offer mock exams. Nobel will continue to offer test prep services at the same hourly rates as other tutorial services; these services may include simulated testing within the allotted session time.
- ❖ Nobel has updated its business hours. See section [5.0] for more information.
- ❖ Nobel has redefined the Primary Service Area for in-person tutoring sessions. See section [6.3] for more information.



[3.0] Tutorial Services

Nobel offers the following tutorial services:

- ❖ Professional Tutoring services include classwork review, homework help, topic mastery, and practice problems for the following:
 - o *Mathematics* all levels up to Calculus III
 - o Statistics all levels up to college-level statistics
 - o **Note:** You may request tutoring for math-related courses not listed above. Nobel may offer tutoring for such courses on a case-by-case basis.
- Professional Test Prep services include test-taking strategies, sample test problems, and simulated tests (within allotted session time), for the following:
 - o New York State (NYS) standardized math tests, grades 3 through 8
 - o Regents exams in Algebra I and II, and Geometry
 - Standardized primary school, high school, and college entrance exams
 - Advanced Placement (AP) exams in mathematics and statistics

You must book an appointment to receive Nobel's tutorial services. For more information on booking appointments, see section [5.0]. For information on rates, acceptable payment methods, and billing, see sections [4.0] and [6.7].

In-Person Tutoring

Nobel offers in-person tutoring within the Primary Service Area in New York. Inperson tutoring sessions are typically conducted in public venues such as libraries and coffee shops; however, Nobel may also accommodate tutoring at the tutee's home on a case-by-case basis. For more information on in-person tutoring sessions and the Primary Service Area, see section [6.3].



Virtual Tutoring

Nobel also offers a virtual tutoring option to make tutorial services more accessible. Nobel uses Cisco WebEx to facilitate secure virtual tutoring sessions. When booking a virtual tutoring session, Nobel will text or email you a link that allows you to log in to the session. A one-time setup may be required for tutees using WebEx for the first time. For more information on WebEx, visit https://www.webex.com.

[3.1] Primary Tutorial Services

The Primary services listed below command Nobel's lowest rates; they cover basic math courses and standardized tests administered before middle school.

Professional Tutoring, limited to:

Mathematics courses taught from pre-K to 5th grade

Professional Test Prep, limited to:

- o NYS standardized math tests, grades 3 through 5
- Independent School Entrance Exam (ISEE primary and lower levels only)
- Secondary School Admission Test (SSAT elementary level only)

[3.2] Intermediate Tutorial Services

The Intermediate services listed below cover middle school math courses and most high school math courses, as well as high school admission tests and Regents tests.

Professional Tutoring, limited to:

 Mathematics courses taught from 6th grade to 12th grade – excluding precalculus, calculus courses, and AP courses



Statistics courses taught from 6th grade to 12th grade – excluding AP
 Statistics and college-level statistics courses

Professional Test Prep, limited to:

- o NYS standardized math tests, grades 6 through 8
- o Independent School Entrance Exam (ISEE middle and upper levels)
- Secondary School Admission Test (SSAT middle and upper levels)
- o Test for Admission into Catholic High Schools (TACHS)
- o High School Placement Test (HSPT)
- Specialized High School Admissions Test (SHSAT)
- o Regents exams in Algebra I and II, and Geometry

[3.3] Collegiate Tutorial Services

The Collegiate services listed below cover advanced high school math, standardized college entrance/readiness tests, and introductory college math courses.

Professional Tutoring, limited to:

- o Precalculus
- AP courses Precalculus and Statistics
- o College-level statistics courses without calculus

❖ Professional Test Prep, limited to:

- o Preliminary Scholastic Assessment Test (PSAT) 8/9
- o PSAT 10
- PSAT/National Merit Scholarship Qualifying Test (NMSQT)
- Scholastic Assessment Test (SAT)
- o American College Test (ACT) standard ACT only
- o AP exams Precalculus and Statistics



[3.4] Advanced Tutorial Services

The Advanced services listed below command Nobel's highest rates; they generally cover calculus and calculus-based courses.

Professional Tutoring, limited to:

- o AP courses Calculus AB and Calculus BC
- o Calculus I, II, and III
- o College-level statistics courses with calculus

Professional Test Prep, limited to:

o AP exams – Calculus AB and Calculus BC



[4.0] Nobel's Rates and Acceptable Payment Methods

Nobel accepts the following payment methods:

- Cash (in-person tutoring sessions only)
- Zelle
- Cash App
- ❖ PayPal
- ❖ Apple Pay
- ❖ Google Pay
- ❖ Debit, credit, and prepaid cards Nobel accepts VISA, MasterCard, Discover, and American Express cards.

Note: A service fee equal to the greater of \$5 or 5.0% of the total bill applies for each session. Nobel will waive this fee if you pay with cash or Zelle.

[4.1] Rates for Tutorial Services

Service	Standard Rate	
Service	In-Person	Virtual
Primary Tutorial Services ❖ All services listed in section [3.1]	\$60 per hour	\$45 per hour
Intermediate Tutorial Services❖ All services listed in section [3.2]	\$65 per hour	\$50 per hour
Collegiate Tutorial Services ❖ All services listed in section [3.3]	\$75 per hour	\$60 per hour
 Advanced Tutorial Services - Tier 1 ❖ AP Calculus AB - including test prep ❖ AP Calculus BC - including test prep ❖ Calculus I and II 	\$90 per hour	\$75 per hour



Service	Standard Rate	
Service	In-Person	Virtual
Advanced Tutorial Services – Tier 2		
❖ Calculus III	\$115	\$100
❖ College-level statistics courses with	per hour	per hour
calculus	per nour	per nour

[4.2] Group Tutoring Rates

Nobel allows groups of two to 5 tutees to participate in a group tutoring session. Each group member receives a 25% discount; the final rate is then rounded to the next higher dollar.

Service	Group Rate, per tutee	
Service	In-Person	Virtual
Primary Tutorial Services ❖ All services listed in section [3.1]	\$45 per hour	\$34 per hour
Intermediate Tutorial Services❖ All services listed in section [3.2]	\$49 per hour	\$38 per hour
Collegiate Tutorial Services ❖ All services listed in section [3.3]	\$57 per hour	\$45 per hour
 Advanced Tutorial Services - Tier 1 ❖ AP Calculus AB - including test prep ❖ AP Calculus BC - including test prep ❖ Calculus I and II 	\$68 per hour	\$57 per hour
Advanced Tutorial Services - Tier 2 ❖ Calculus III ❖ College-level statistics courses with calculus	\$87 per hour	\$75 per hour



[5.0] Nobel's Tutoring Schedule and Contact Information

Summer Schedule (July 7th, 2024 through August 30th, 2024)

❖ Sunday: 1:00 PM to 6:00 PM

Regular Schedule (September 1st, 2024 through June 22nd, 2025)

❖ Monday through Thursday: Limited availability on evenings for virtual tutoring only. Available days and times will vary weekly and not all days may be available. Contact Nobel to book as these days cannot be booked online.

❖ Friday: 1:00 PM to 5:00 PM

Sunday/holiday: 1:00 PM to 7:00 PM

For a free consultation, or to book an appointment, you may contact Nobel via:

❖ Phone: **(929)-35-NOBEL** (929-356-6235),

* Email: nobeltutor@nerdynel.me, or

❖ Nobel's official Web site: https://nerdynel.me/nobeltutoring

Note 1: Nobel's services may be unavailable on certain dates. See section [6.4] for more information on unavailable dates.

Note 2: Nobel does not discriminate between appointment requests made by phone, email, or the official Web site.

Note 3: If you call Nobel and do not receive a response, please leave a message that includes your name, phone number, and your reason for calling (i.e., tutoring inquiry or appointment request). To protect against spam, Nobel does not respond to callers who fail to leave a message or leave spam messages.



[5.1] Preparing for Tutoring

Professional Tutoring and Professional Test Prep sessions are typically one hour (60 minutes) long. However, Nobel may allow sessions as short as half an hour (30 minutes) or as long as two hours (120 minutes) on a case-by-case basis.

To make the most of your tutoring session, Nobel highly recommends providing the following material **before** your scheduled appointment: a course outline or syllabus (if available), and examples of the subject matter that you'd like to review – such as classwork and/or homework problems, practice problems related to the subject matter, or practice test questions. Doing this allows Nobel to prepare for the session and develop a personalized tutoring strategy for you.



[6.0] Terms of Service

Nobel Tutoring Service TERMS OF SERVICE version 2024.06.30

[6.1] Notice of Agreement

By booking a tutoring session with the Nobel Tutoring Service ("Nobel"), you accept and agree to the following Terms of Service ("Terms") IN THEIR ENTIRETY. This version of the Terms supersedes all preceding versions.

Note: Nobel reserves the right to change the Terms at any time, with or without advance notification. Any such change would include a new version number, which now reflects the effective date of the latest Terms.

[6.2] Disclaimer

Nobel's goal in every tutoring session is to equip tutees with the skills, knowledge, and understanding needed to enable superior academic performance. However, please note the following:

- ❖ Nobel will <u>not</u> do your homework, exams, projects, or other assignments in full or in part – for you during tutoring sessions!
- ❖ Nobel cannot guarantee that a session − or series of sessions − will improve academic performance or understanding of any subject, and
- Success in past sessions does not guarantee success in future sessions.



[6.3] Service Area

Nobel only provides in-person tutorial services within the Primary Service Area, and only if the venue is suitable and the travel time required is not excessive. Venue suitability and feasibility of travel shall be determined by Nobel in its sole and absolute discretion. The Primary Service Area consists of Westchester County, The Bronx, Manhattan, Brooklyn, Queens, and Nassau County. You do not need to reside within the Primary Service Area to book a virtual tutoring session with Nobel.

[6.4] Unavailable Dates

Nobel's services are unavailable during the following holidays and time periods:

- ❖ Summer Recess 2024 June 23rd, 2024 through July 6th, 2024
- ❖ Labor Day September 2nd, 2024
- ❖ Thanksgiving November 28th 29th, 2024
- ❖ Christmas December 24th 25th, 2024
- ❖ New Year's December 31st, 2024 and January 1st, 2025
- ❖ Memorial Day May 26th, 2024
- ❖ Summer Recess 2025 June 23rd, 2025 through July 5th, 2025

Other unavailable dates may apply. Nobel lists unavailable dates on its official Web site. Unavailable dates are subject to change with or without advance notification.

[6.5] Privacy Policy

Nobel may collect basic personal information about you, such as your name, phone number, email address, and grade level. Nobel uses this information solely to:

* Respond to appointment requests, inquiries, or feedback,



- ❖ Book and confirm a tutoring appointment, and
- Process a bill for tutorial services.

Nobel keeps this information confidential and will not disclose it unless you authorize such disclosure, or it is required for legal reasons.

Note: The only information Nobel collects from minors is name and grade level.

[6.6] Tutoring Sessions

To book an appointment, you may contact Nobel using any of the methods listed in section [5.0] of this brochure. Please note the following:

- ❖ You must make your appointment request at least **24 hours** before the proposed tutoring date.
 - Note 1: All prospective tutees who are 16 years old or younger must receive permission from at least one parent or guardian to book a session with Nobel. For these sessions, parents or guardians are responsible for paying the bill.
 - Note 2: Nobel will only book group tutoring sessions with tutees requesting an appointment for the same subject matter or, for test prep sessions, the same exam.
- ❖ Nobel responds to appointment requests on a first come, first served basis.
- ❖ Appointments are **not** official until Nobel confirms the date and time (and for in-person tutoring sessions, the tutoring venue).
 - All appointment requests are subject to Nobel's approval. Nobel reserves the right to refuse any appointment request.
 - Nobel cannot guarantee availability of in-person tutoring sessions, even
 if you've previously received in-person tutoring. If an in-person tutoring
 session is not available, you may book a virtual tutoring session instead.



- ❖ Tutees may request an extended session if time allows. Nobel grants extensions on a case-by-case basis; however, Nobel will **not** extend any session beyond regular business hours.
- ❖ Nobel reserves the right to end any session early.
- ❖ If you behave disruptively during a tutoring session, Nobel will cancel the session and any applicable discounts. You must pay the **full** (undiscounted) cost of the session. Nobel reserves the right to **permanently** revoke tutoring privileges to excessively disruptive tutees.
- ❖ Nobel is not responsible for technical issues that may arise during virtual tutoring sessions, such as issues with Cisco WebEx or internet connectivity.
- ❖ Nobel is not responsible for issues that may affect in-person tutoring sessions, such as transit delays, traffic congestion, or changes to venue operating hours.

[6.7] Billing

Nobel calculates your bill for tutorial services by multiplying the appropriate hourly rate by the session time (measured in hours or parts thereof), then applying any applicable discounts, then applying the service fee when applicable. If the result is not a whole number, it is rounded to the next higher whole number.

All bills must be paid by the end of the session. Nobel accepts all payment methods listed in section [4.0] of this brochure. Nobel accepts "split" payments – you may split your payment between multiple valid forms of payment in the same transaction.

Note 1: All charges and fees are nonrefundable.

Note 2: Except for Nobel's promotions or offers, Nobel will **not** provide tutorial services for less than the rates listed in section [4.0] of this brochure.



Note 3: In a group tutoring session, each group member is responsible for their own bill, unless the group unanimously designates specific payees within the group.

[6.7.1] Discounts

In addition to the built-in discount for group tutoring sessions, Nobel currently offers the following discounts:

- ❖ Referral discount: If you refer Nobel to a new tutee and that referral books a session, both you and your referral will receive 25% off your next 3 sessions.
- ❖ Loyalty discount: If you book at least 15 tutoring sessions with Nobel each year for at least two (2) consecutive years, you will receive a special loyalty rate for each subsequent session that incorporates an unpublished discount.

Note: If your referral cancels or no-shows the session, neither you nor your referral will receive the referral discount. In addition, if you are currently receiving a referral discount, you cannot receive additional referral discounts.

[6.7.2] Nonpayment Policy

If you fail to pay your bill, Nobel will assess a nonpayment penalty, as follows:

- ❖ First infraction: Tutoring privileges revoked until you pay your full balance.
- ❖ Second infraction: Tutoring privileges revoked until you pay your full balance plus a 50% penalty, rounded to the next higher multiple of \$5.
- Third infraction: Tutoring privileges permanently revoked.

Note: If you make a partial payment, Nobel – in its sole and absolute discretion – may waive this penalty if you pay your full balance within 7 days of the session.



[6.8] Lateness Policy

You must contact Nobel if you expect to be late to a scheduled tutoring session. Otherwise, you may be subject to the no-show penalties described in section [6.10]. You are responsible for charges incurred from the **scheduled** start time, and Nobel will **not** extend the session to make up for the session time lost.

[6.9] Cancellation Policy

You may cancel an appointment by contacting Nobel at any time before your scheduled appointment. There is no cancellation fee if you cancel at least **24 hours** before your scheduled appointment. Otherwise, a \$25 cancellation fee applies.

[6.10] No-Show Policy

If you miss a scheduled tutoring session and fail to cancel the session, Nobel will declare you a no-show. A 15-minute grace period applies before Nobel cancels the session. If you no-show a session, the \$25 cancellation fee will apply, **and** Nobel will assess a no-show penalty, as follows:

- * First no-show: Tutoring privileges revoked for two weeks (14 days).
- ❖ Second no-show: Tutoring privileges revoked for 5 weeks (35 days). You must pay the full (undiscounted) cost of the session to reinstate tutoring privileges after the 5-week penalty.
- **Third no-show:** Tutoring privileges **permanently** revoked.

Note: If you no-show due to an emergency, Nobel – in its sole and absolute discretion – may waive this penalty.